



"Silvercube listens to our needs and delivers professional and engaging work. They see the opportunity to inject the learning with fun and humour. We feel Silvercube gives us the edge when developing our people."



Mary Tobin, Repairs Contact Centre Manager, Camden Council

Silvercube Actors

When incorporating Silvercube Actors into your training day you will add impact and give delegates a truly practical learning experience

Your Delegates Will:

- Have the opportunity to practice communications skills with a professional actor
- Get emotional and technical feedback
- Benefit from stop/starting the conversation and rewinding to a specific learning point

Which Means:

- Staff are able to practice challenging conversations in a safe secure environment
- Staff are aware of their own strengths and development areas
- Staff are confident when preparing to tackle important issues at work

"Silvercube go the extra mile by making sure they really understand what our clients need. I wouldn't swap them for anyone else".



Sharon Sands - Director, Adapt Training & Development Ltd

www.silvercube.co.uk



When to use Silvercube Actors:

When you are training delegates in:

- Customer Service & Sales Skills
- Performance Conversations & Appraisals
- Coaching & Influencing

How we do it:

- Silvercube actors slot into your training day providing your delegates with an opportunity to practice the skills they have learnt
- Silvercube actors can be briefed ahead of the training day or can adapt quickly to bespoke requirements
- Silvercube actors are confident facilitating break out groups

0800 988 2384 or email us: info@silvercube.co.uk

"We wanted to make a positive impression with a key client using a personality profiling tool, FACET5. What better way than to use Silvercube actors to bring it to life. They impressed me with how quickly they picked up the topic and provided impact and fun to an excellent day".

Cyrus Cooper, Managing Director, Maximum Performance



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